

Pangaea Adventures Review Form

Thank you for choosing Pangaea Adventures. We hope you enjoyed your journey with us in Alaska and will join us again in the near future. To help us continue to offer the best trips with the best customer service, we ask that you give us feedback about all of the aspects of your experience with Pangaea Adventures. Please answer the questions honestly and give some suggestions about how each concerned can be changed. Make any additional comments in comment are and on the back of form if printed out.

Tour Name: _____ Tour Date: _____

Guide(s): _____

The Basics: Rate from 1-5 with 1 being poor and 5 being perfect

Accessibility of trip information: 1 2 3 4 5

Comments: _____

Pre trip preparation information: 1 2 3 4 5

Comments: _____

How was the office staff prior to trip: 1 2 3 4 5

Comments: _____

Pre trip instruction and safety talk: 1 2 3 4 5

Comments: _____

How was the equipment we offered: 1 2 3 4 5

Comments: _____

How was the guide's attitude overall: 1 2 3 4 5

Comments: _____

Rate the guide's professionalism: 1 2 3 4 5

Comments: _____

Rate the guide overall: 1 2 3 4 5

Comments: _____

Rate our concern for safety: 1 2 3 4 5

Comments: _____

Rate the overall experience: 1 2 3 4 5

Comments: _____

How were the meals? 1 2 3 4 5

Comments: _____

How did the trip meet your expectations?

Below Expectations What I Expected Way beyond expectations

Comments: _____

What was the best part about the trip?

What were your least favorite aspects of the trip?

Please make a suggestion on how we might remedy these problems.

Rate the Itinerary of your trip: 1 2 3 4 5

Comments: _____

Would you join us again? Yes or No

If No, why not?

Do you feel you paid a fair price for the services received? Yes Not Sure No

Comments: _____

Rate your overall experience: 1 2 3 4 5

If you have any picture from your trip that you would like to share, we would love to see them. If you could, please send your pictures in any form: Slide, Print, on disk, or email. The higher quality, the better. Other travelers love to see pictures taken by actual participants.

If you send pictures, may we use them on the web site or in print for advertising purposes? Yes No

Thank you for taking the time to fill in this form. We look forward to hearing from you again soon. Please use additional paper for any additional comments, suggestions or just to write a note to your guide.